



 RELIABILITY[®]

Things to think about and do

THE 2014 EDITION



HOW TO USE THINGS TO THINK ABOUT AND DO

ORIENTATION

Read Things to Think About and Do (2014) in landscape orientation only.



Landscape

NAVIGATING THE MAGAZINE

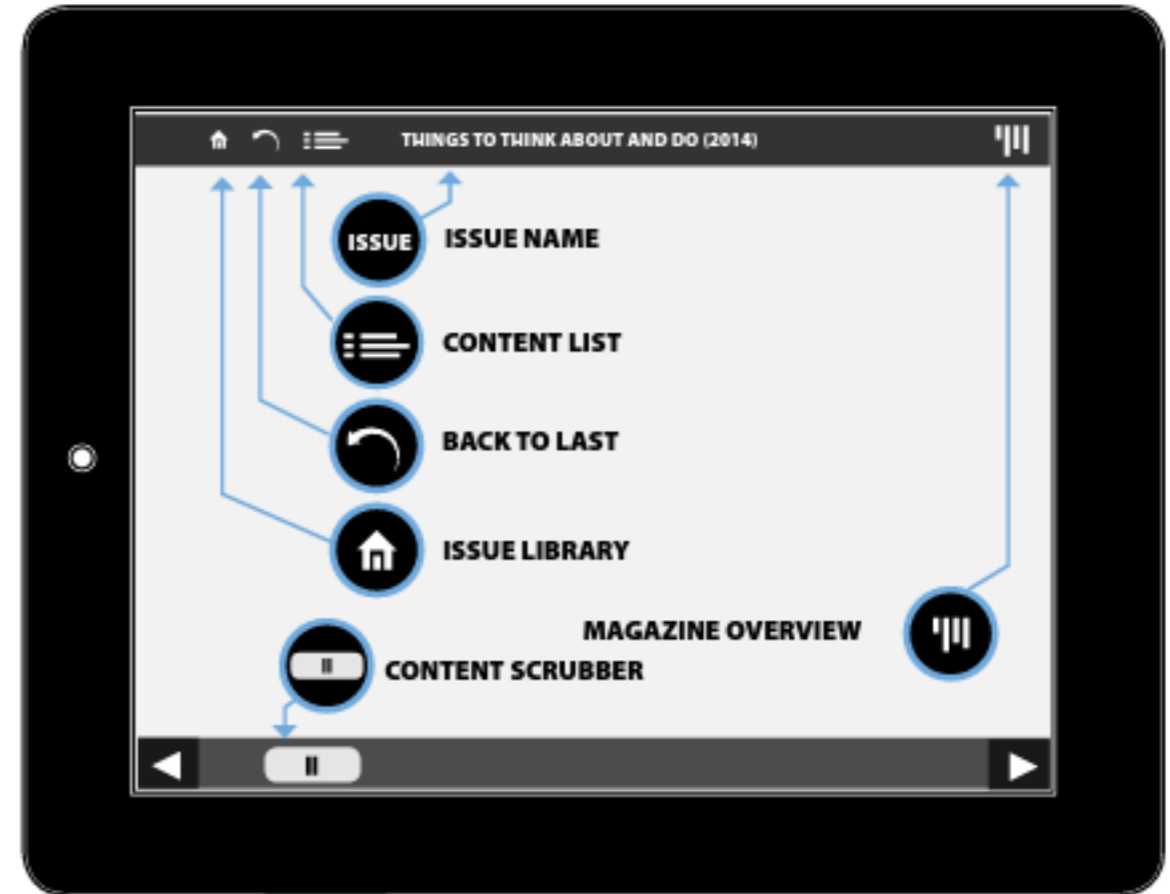
Individual articles swipe vertically for all content related to that single article. To move to the next article, swipe horizontally.



Move within the article



Move to the next or previous article



HOME NAVIGATION BARS

Just tap on any non-interactive area on the screen and the bars will appear at the top and bottom of the screen. These tools are designed to navigate quickly around this app.

SOCIAL LINK ICONS



Tap for More



Website



YouTube



Blog



Twitter



Facebook



LinkedIn

Big thoughts
and small actions
make a difference.

Here's what we're
working on
and thinking about.

What about you?

FEEL FREE TO SHARE THIS... PASS IT ALONG.
THINGS TO THINK ABOUT AND DO THIS YEAR.

Things to think about and do

Doug Plucknette James Reyes-Picknell

Heinz Bloch

Martin Tauber

Terry Wireman

George Mahoney

Tacoma Zach

Terrence O'Hanlon

George Williams

Jason Tranter

Dean Lofall

Ron Moore

Cliff Williams

Thomas Smith

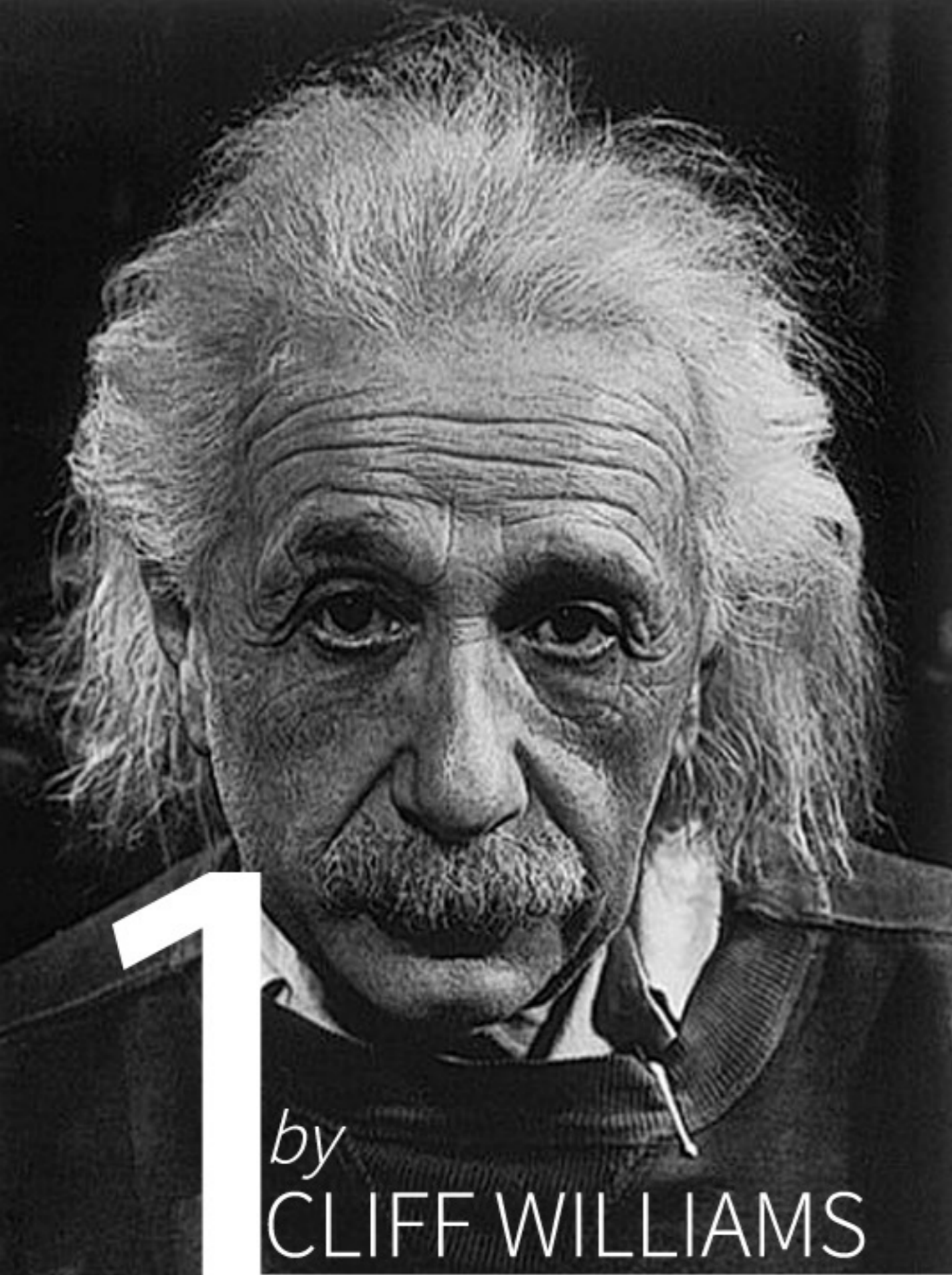
Derek Burley

Winston Ledet

Gary Helm



17 Authors
ideas &



by
CLIFF WILLIAMS

IF AT FIRST YOU DON'T SUCCEED...

...try, try again. Or so we have been told. Too many times I've seen people continue to try to solve a problem using the same approach and failing time after time.

So does the mantra "try, try again" make sense?

Surely a better mantra should be: If at first you don't succeed... figure out why and do something about it.

Access to alternative solutions can be endless: look up a web site, start a blog, call someone on Skype or e-mail someone the other side of the world.

"The definition of insanity is doing the same thing over and over again and expecting different results."

Albert Einstein



DON'T OVERLOOK THE IMPORTANCE OF TRAINING



SUCCESS

SLIDE UP

Broad-based training is the real key to your program's success. Take the time (and effort) to brief management, train your reliability leadership, develop precision maintenance skills and remove resistance to change with awareness training for the plant floor.

by

DEAN LOFALL



USE THE **BEST** OF THE **BEST**

Blend together component methods from Uptime Elements, ISO55000, RCM, RCA and other reliability tools into a balanced and effective approach to maintenance & reliability.

Combine some of the best parts of current methodologies, enabling us all to get the best, cost-effective and robust reliability programs in place while addressing environmental and safety issues.

by
DEREK BURLEY





DES-CASE

Count on Us

You can count on Des-Case's unique contamination control products to help your company achieve a new level of performance in maintenance and reliability and to help keep your equipment investments lasting longer.



1. Breathers



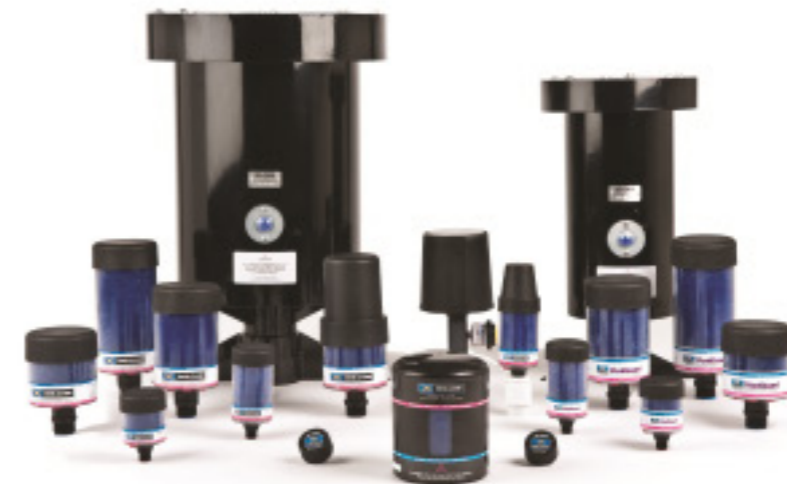
2. NEW Extended Series Breathers



3. Fluid Handling & Filtration



4. Adapter Kits



BREATHERS

Des-Case desiccant breathers incorporate moisture adsorbent and high capture-efficiency filters to protect equipment headspace from dirt and water particles, reducing production downtime and costly equipment repairs.

With an array of models and sizes to choose from, our desiccant breathers have been designed to work in a wide variety of industries and applications.

Call: (615) 672-8800



Website

INVESTED IN THE IMPORTANT THINGS

Invest some of your time in building relationships and have some real conversations with people about hunting, fishing, high school sports and scouting.

Become an old-fashioned boss!

The guy who plays on a work softball team

Who invites his crew and their families to his house for a BBQ

The one who takes one night a week to watch other people's kids play sports or helps build a wheel chair ramp for an employee's elderly parents

Who can write a heartfelt letter of recommendation for someone's child who wants to attend West Point

by **4**
DOUG PLUCKNETTE



THE CRITICAL FEW:

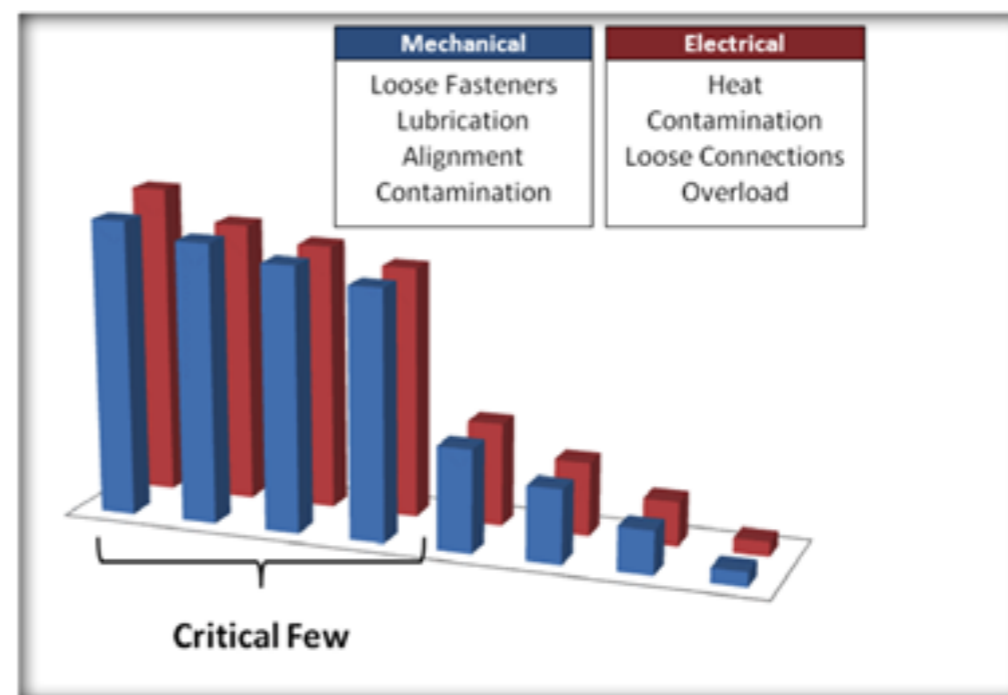
Improving Reliability Without Data

SLIDE UP

Use What We Already Know

Many industries have studied failures for decades. A “critical few” comprise the large majority of failure causes.

Study, analyze and fix your work processes that control and manage these known high Pareto causes and your breakdowns will mysteriously reduce. Aggressively controlling your work processes for these causes will quickly produce the greatest reward in reducing your equipment losses.



LEAD FROM THE FLOOR

- **Don't** make decisions from your office.

- **Work** with the people getting their hands dirty... while they are getting their hands dirty.

- **Experience** their frustration so you can remove the obstacles stopping their productivity.

by

GEORGE MAHONEY



IMPROVE 1 ASSET

by
GEORGE WILLIAMS

Rank assets by failure rate, cost of corrective, and cost of PM/PDM sum rankings and attack lowest total number.

Asset	Most Reactive	Cost by Corrective	Cost of PM/PDM	Total Rank
10001	100	20	520	640
➔ 10002	25	8	7	40
10003	436	546	276	1258
10004	398	276	112	786
10005	78	1	389	468
10006	20	143	472	635
10007	165	242	1	508

DON'T SETTLE

by

HEINZ
BLOCH



Don't settle for:

- **Professionals that abandon or fall short on their promises.** Violations put human lives at risk and cannot be allowed.
- **Consultant-conceived generalities.** Insist on details that add real value to the reliability profession.
- **Deviations from best practices.** Normalization of deviance is sure to follow if you allow deviations to persist or propagate. Own your responsibilities and never shift blame on others.



Maintenance and Reliability Consulting and Education



Your productivity experts.

People and Processes, Inc. is an education and consulting services firm dedicated to Maintenance and Operations enhancement. We help our manufacturing and facilities clients by utilizing industry recognized best practices and processes in a holistic site approach.



Jeff Shiver,
People and Processes



A man in a grey suit stands on a narrow ledge overlooking a city at sunset. He is gesturing with his right hand raised. The background is a hazy cityscape with a large orange circle graphic behind the title.

DON'T TAKE CHANCES

by JAMES REYES-PICKNELL

Don't dress for comfort, dress for a fall—because you never know when a fall might happen.

SLIDE UP

Personal Protective Equipment (PPE) reduces consequences, now lower the risks:

- ✓ Know what you are doing.
- ✓ Know how to do it right.
- ✓ Practice so you can do it well every time.
- ✓ Keep your eye on where you are going.
- ✓ Keep your equipment in top shape.
- ✓ Don't work distracted.
- ✓ Don't work impaired.



DEFECT ELIMINATION AND CULTURE CHANGE

by JASON TRANTER

Improving reliability is not rocket science, but it does require a focus on two key issues: defect elimination and culture change.

Addressing common root causes, and the human factors, is required to truly transform the culture, practices and thus the profitability of the plant.

SLIDE OUT

defect elimination

culture change

profitability

10
common
root
causes

condition based maintenance

PRESERVING AND PASSING ON KNOWLEDGE

by
MARTIN TAUBER

Good and accurate procedural documentation is essential for the preservation of optimum settings and mechanical procedures developed over the years. We need to pass on this knowledge to the upcoming generation of technicians if we wish to be competitive in the world market.



Value and Invest in Your Human Assets and Intellectual Capital



Value your employees as assets, not just expenses; they add the **value** to the business and manage the risks.



Hire employees primarily for **attitude** and aptitude; skills and experience are a bonus.



Invest in a strong employee **training** and development program.

by RON MOORE





The Cure for the Common Sensor



SLIDE OUT

At SEC of America sensors are not only our business, they're also our passion. We see vibration sensors as a vital tool in keeping your machines healthy and running at peak performance. That's why our singular mission is to ensure that each of our sensors that touch your machine are the highest quality and most reliable in the industry.

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Website

SHINKAWA
MACHINE + HEALTH





DECISION SUPPORT

Do the right thing, **in the right order**,
for the right reasons, **to get the right result.**

by TACOMA ZACH

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Quality decisions depend on having quality information and truly knowing where your limited resources have to be applied first.

Use decision support tools and processes to intelligently direct your AM efforts to get the best results out of your programs.



THE POWER OF USING DECLARATION

by TERRENCE O'HANLON

Action: Create a declaration of reliability so you and your team can live into the future it creates

- ★ The future is created by language
- ★ Declaration is a fundamental form of language
- ★ The United States of America was created in one single instant by declaration – that was written in 17 days, signed by just 56 people and was opposed by King George III, the man with much more financial and military power at the time
- ★ We live into the freedom and liberty created by that declaration 236 years later

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ISO55000 EDUCATION AND IMPLEMENTATIONS

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ASSET MANAGEMENT
ISO55000

The journey to asset management will begin for many companies with the publication of ISO55000 this year.

Companies that have been successful with their asset management strategies will now be writing and preparing conference presentations about these experiences.

There are educational resources available – let's all get started and help our companies be successful with asset management and successful adoption of ISO55000.

SLIDE OUT

by TERRY
WIREMAN

SUCCESS



Avoid These **3** Common Mistakes When Lubricating Bearings

Hear More



SDT Ultrasound Solutions

Industry Listens To Us

THE 1% SOLUTION RULE

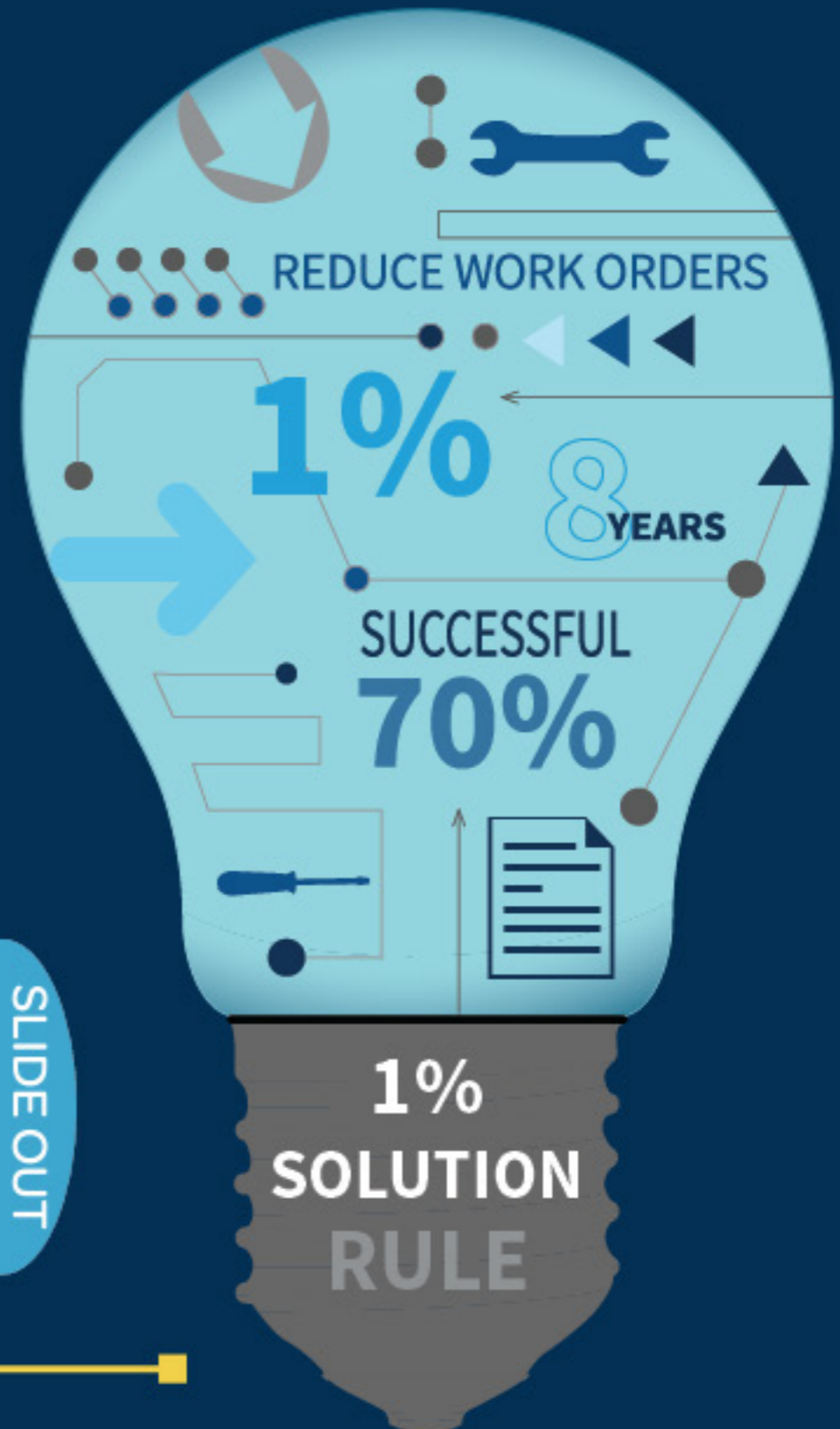
16 *by*
WINSTON LEDET

One site reduced the number of work orders by 70% in 8 years using this 1% solution.

1%

To be successful, every site must conduct one percent of their work orders as Defect Elimination Work orders, every single week.

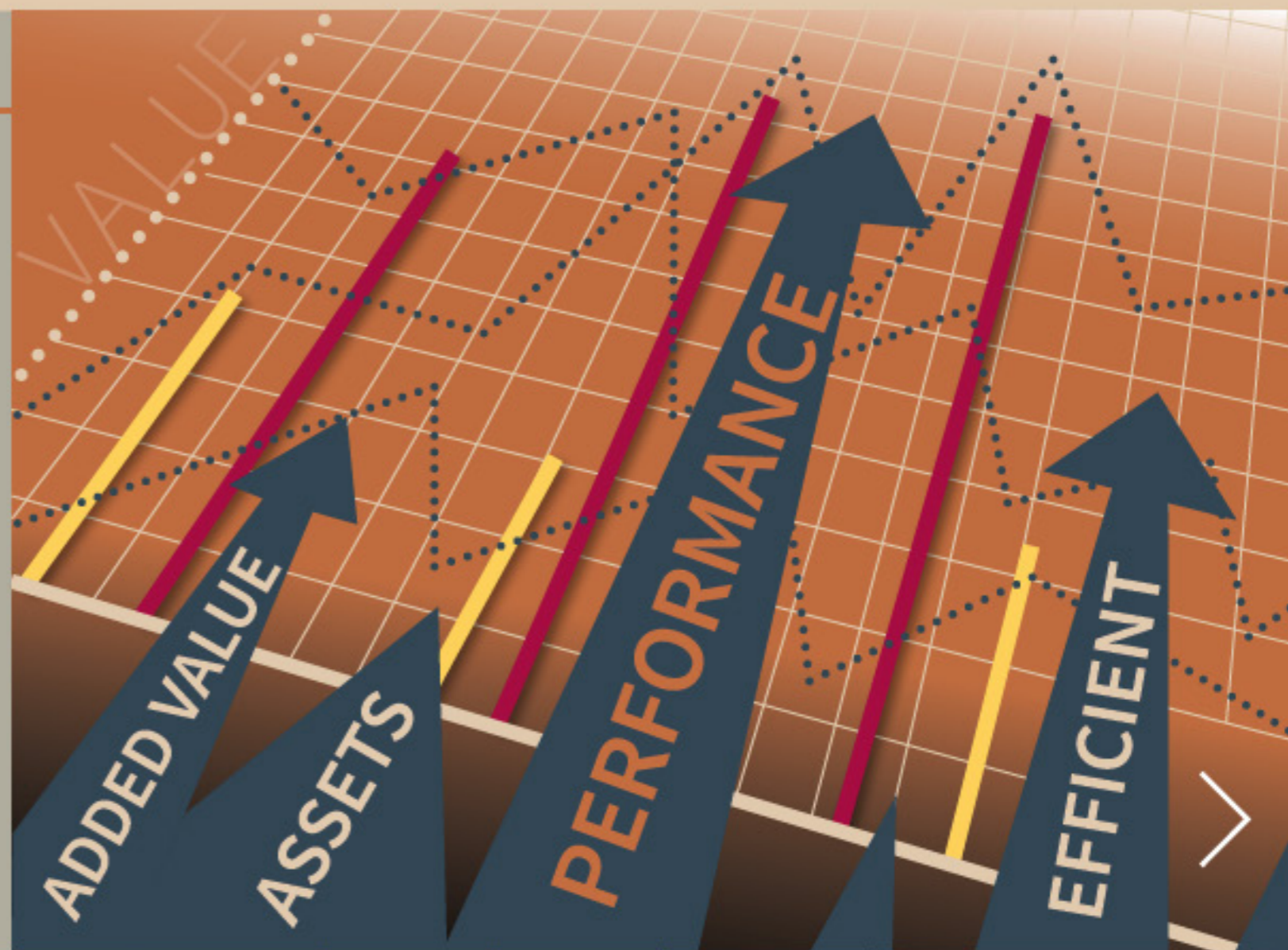
SLIDE OUT



UNDERSTAND THE VALUE OF YOUR ASSETS

by THOMAS SMITH

Maintenance professionals tend to focus on how well an asset performs, rather than on how it adds value to the organization. Though we might not like to think of it, assets are bought, sold or traded continually and the machinery under our care might provide the most value in someone else's hands. Or the ground under the asset may be more valuable than the asset itself.



Credits

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